



Indiana University Health

Welcome to the Indiana University Health Uniforms Site

Our patients and their families expect - and deserve - the assurance that they have made the right choice by entrusting IU Health with their care. We provide this assurance through our unparalleled expertise, our welcoming environment, our convenient access to the services they need, and, most importantly, through you.

Your commitment to maintaining the IU Health Professional Image is an extension of the deep commitment that you have to providing our patients with the best possible care. And it is a reminder to our patients and guests that you are an important part of one of the best healthcare teams in the country.

Frequently Asked Questions

The site says “The log in and password information I entered is incorrect”?

Please remember, after you log onto the site for the first time, you will create a new password. The password supplied by IU Health is only for the first time you log in. You will then be prompted to create a new password.

To reset your password, [click here](#).

What is my log in? Your Person Number.

Still unable to log in?

Please contact our Customer Service department for additional support.

800-414-8946

iuhealthuniforms@shumsky.com

I am a contractor or student and need to order my uniform.

To create an account online and order blank contractor scrubs and uniforms, [click here](#).

I have already placed an order but have not received it yet.

To check the status of your order, login to your account and click the link for “Order Status” in the toolbar at the top of the page.

My uniform doesn't fit. Can I return it?

We offer you a 100% quality guarantee. You may return defective merchandise up to 30 days from the date of delivery for exchange. Stock items may be returned to inventory if product(s) is unworn, unwashed, unaltered or otherwise unused within the 30 day return period. Returned garments must include the original tags still attached. Shumsky reserves the right to have final judgment on elective returns. Client will not be charged a restocking fee for this service. Returns on personalized items, such as Lab Coats, will not be accepted for any reason other than defectiveness due to the custom nature of the product.

Shumsky will issue a full refund for returned product(s) to you consistent with your original payment method. Please note that freight for the order will not be refunded for an elective return or exchange. Once the garments have been delivered to Shumsky Distribution Center, Shumsky will process a new order for selected garments. You will be responsible for additional freight and any price difference for new garments selected. Please send your items to: Shumsky, 2750 E River Rd, Moraine, OH 45439, along with a return/exchange form.

To download the return/exchange form, click [here](#). Returns/exchanges will be processed in 1-2 weeks.