



# Indiana University Health

## Welcome to the Indiana University Health Uniforms Site

Our patients and their families expect - and deserve - the assurance that they have made the right choice by entrusting IU Health with their care. We provide this assurance through our unparalleled expertise, our welcoming environment, our convenient access to the services they need, and, most importantly, through you.

Your commitment to maintaining the IU Health Professional Image is an extension of the deep commitment that you have to providing our patients with the best possible care. And it is a reminder to our patients and guests that you are an important part of one of the best healthcare teams in the country.

## Frequently Asked Questions

**The site says “The log in and password information I entered is incorrect”?**

*Please remember, after you log onto the site the first time, you will create a new password. The password supplied by IU Health is only for the first time you log in.*

*To reset your password, [click here](#).*

**What is my log in?**

*For login information [click here](#)*

**I've never logged onto the site before. What is my password?**

*For password information [click here](#).*

### **Still unable to log in?**

*Please contact our Customer Service department for additional support.*

*800-414-8946*

*[iuhealthuniforms@shumsky.com](mailto:iuhealthuniforms@shumsky.com)*

### **I am a contractor or student and need to order my uniform.**

*To create an account online and order blank contractor scrubs and uniforms, [click here](#).*

### **I have already placed an order but have not received it yet.**

*To check the status of your order, login to your account and click the link for "Order Status" in the toolbar at the top of the page.*

### **My uniform doesn't fit. Can I return it?**

*Shumsky is not able to accept returns or exchanges for any items that have tags removed, or items that have been washed or worn. For all other items, please send your items to: Shumksy, 2750 E River Rd, Moraine, OH 45439, along with a return/exchange form.*

*To download the return/exchange form, click [here](#). Returns/exchanges will be processed in 1-2 weeks.*

### **Uniform Program Summary of Changes (2/17)**

*For additional information on uniform changes, please click [here](#).*